

# Welcome

## To Pasadena Surgery Center

(727) 302-9200

6945 First Avenue South  
St. Petersburg, Florida 33707  
PasadenaSurgeryCenter.com

### You Are Our First Priority

Thank you for choosing Pasadena Surgery Center for your procedure. Our expert team will work hard to ensure that you feel at ease and comfortable while you are with us. Our goal is to provide you with the best, most effective care so that you can return to your normal activities as quickly as possible.

If you have specific questions that are not answered in this brochure, please ask your physician. **If you have not received a telephone call from a preoperative (Pre-Op) surgery center team member, please call 727-302-9200 the day before your surgery.**

### Our Location

Pasadena Surgery Center is located between Central Avenue and First Avenue South, just east of 70th Street in St. Petersburg, Florida. The address is 6945 First Avenue South. The surgery center is on the south east side of the building. See the map on the back page for driving directions to the surgery center.

### Surgery Center Hours

Pasadena Surgery Center is open Monday through Friday during regular business hours, 8 a.m. to 5 p.m. and will open earlier if scheduled. The facility will open at least one hour prior to a scheduled procedure time. Our doors will not be open before 6 a.m.



Pasadena Surgery Center

### Preparing For Your Procedure

**Do not eat or drink ANYTHING, including candy or chewing gum, after midnight before your procedure unless you have been given special instructions by your physician. This is extremely important because you could have serious complications if your stomach is not empty during surgery.**

Medications for heart, blood pressure, breathing, seizures, Parkinson's Disease and prescription stomach medications should be taken on the morning of surgery with a few sips of water at least two hours before your scheduled procedure. Do not take medications for diabetes or diuretics (water pills) until after your surgical procedure.

If you develop any changes in your health between the Pre-Op visit to your physician and the day of the procedure, notify your physician. Please report even minor changes such as an elevated temperature, cough or cold. If you suspect that you are pregnant, please notify your physician.

**For your own safety and protection, you will not be allowed to drive a motor vehicle following your procedure. Please make arrangements to have someone bring you to and escort you home from the center. Verification of the driver will be made prior to any procedure requiring sedation. Your surgery will be cancelled if you fail to have a responsible driver to take you home.**

Please discuss any transportation difficulties or questions you may have with us as soon as possible.

## The Day Of Your Procedure

Bathe or shower and brush your teeth the morning of your surgery. Do not swallow any water. Nail polish and contact lenses should be removed. Do not use perfumes, colognes or body lotions.

Wear warm, loose-fitting, comfortable clothes. Shirts with front buttons or zippers are best. Wear sensible shoes to allow safe walking.

Leave valuables at home. There is no safe storage area for these items at the surgery center. Remove all jewelry and body piercing studs before leaving for the center. If your tongue is pierced, remove the stud. In case of an emergency, the stud can be an obstruction for placing lifesaving breathing instruments.

If you wear eye glasses, contact lenses or dentures, bring an appropriate storage case because you will be asked to remove them prior to your procedure.

Limit the number of people accompanying you. To maximize the comfort of everyone waiting, we request that only one person come with you.

**Be sure to take your insurance card, Social Security card and a photo identification card such as a driver's license with you on the day of your procedure. Also, take with you the completed Pre Anesthetic Evaluation Form (on our website) with a list of your medications.**

Female patients should be prepared to give a urine sample. All female patients who have menstrual periods, regardless of age, will have a urine pregnancy test done prior to beginning any procedure.

It is normal to feel anxious or a little nervous before your procedure. Talk to your nurse if you feel anxious.

In the Pre-Op area, you will be asked the name of your physician and to state what procedure you are to have. This is done to help ensure that you have been properly informed. If you are unclear about your procedure, this is the time to ask questions. We will be happy to ask your physician to speak to you. Before anything else is done, a member of our Pre-Op team will ask you to sign two consent forms. One gives the Pasadena Surgery Center your permission to perform the procedure and the other is to allow the anesthesia team to care for you during the procedure.

## After Your Procedure

Following your procedure, you will be moved to our fully-equipped recovery area. There, you will be closely monitored by our anesthesia and nursing team. The length of stay varies; many patients are discharged within 30 minutes after their procedures. We will bring one designated family member to the PACU (recovery room) when you are stable.

## After You Return Home

Your recovery room nurse will provide you with post-procedure instructions regarding diet, rest and medication. **Plan to have someone stay with you for at least four to six hours following your procedure and pamper yourself during this time. Patients having general anesthesia should have someone stay with them at least 12-24 hours or longer if instructed by your physician.**

Since it is normal to feel drowsy after receiving anesthetic medication, we also recommend that you postpone the following activities for 24 hours after your procedure or longer while you are taking pain medications:

- Driving or operating machinery
- Signing important papers
- Making significant decisions
- Drinking alcoholic beverages

## Other Helpful Suggestions

If your physician has given you a prescription, have it filled before your procedure. Then, after you return home, you will have the medication available when you need it.

It is not unusual to forget small details, so write down any questions you may have and take them with you to the surgery center. We will be happy to provide you with appropriate information.

## Financial Arrangements

Our business office team will be glad to submit the claim to your insurance company or Medicare for Pasadena Surgery Center charges. Standard outpatient procedures are usually covered by your medical insurance or Medicare.

You will receive separate bills from the Pasadena Surgery Center, your physician and your anesthesiologist. You may also receive a bill for any laboratory, pathology or diagnostic services that you receive.

Depending on your coverage, you may be asked for partial payment upon admission to the center. We make every effort to inform you of this amount prior to your admission. When you arrive for your procedure, you should be prepared to pay all co-payments and your deductible if it has not been met. For your convenience, we accept MasterCard, American Express and VISA credit cards. We also accept personal checks, cash, cashier's checks, and money orders.

If we need additional insurance information, or if you need to make a payment at the time of your surgery, one of our business office team members will contact you prior to your procedure. He or she will collect necessary insurance information to assist with your registration process. If you have any questions regarding any of this information, please call us at (727) 302-9200.

### **Advance Directives Policy**

Do you have an advance directive or living will? If you do, you need to know that advance directives are not honored at Pasadena Surgery Center. Please feel free to bring a copy of your advance directive with you at time of surgery, because, if you need to be transferred to an acute care hospital, you will be requested to provide a copy to the hospital at that time. If you wish more information about advance directives, please ask a surgery center team member for a handout or visit [www.MyFlorida.com](http://www.MyFlorida.com) (key word: advance directive).

### **Patient's Rights and Responsibilities**

**Better communication between the patient and the health care providers is always a priority to the Pasadena Surgery Center team. If you have any concerns or want to express a complaint, please ask to speak to the surgery center administrator.**

Section 381.026, Florida Statutes, addresses the Patient's Bill of Rights and Responsibilities which are summarized below. You may link to these statutes at the website: [www.leg.state.fl.us/statutes](http://www.leg.state.fl.us/statutes) and type in "Florida Patient's Bill of Rights". For Medicare inquiries, please contact the

Office of Medicare Ombudsman at [www.cms.hhs.gov/center/ombudsman.asp](http://www.cms.hhs.gov/center/ombudsman.asp).

### **A Patient Has The Right To:**

- Be treated with courtesy and respect, with appreciation of his or her dignity and with protection of privacy.
- Receive a prompt and reasonable response to questions and requests.
- Know who is providing medical services and who is responsible for his or her care.
- Know what patient support services are available, including if an interpreter is available if the patient does not speak English.
- Know what rules and regulations apply to his or her conduct.
- Be given by the health care provider information such as diagnosis, planned course of treatment, alternatives, risks and prognosis.
- Refuse any treatment, except as otherwise provided by law.
- Be given full information and necessary counseling on the availability of known financial resources for care.
- Know whether the health care provider or facility accepts the Medicare assignment rate, if the patient is covered by Medicare.
- Receive prior to treatment, a reasonable estimate of charges for medical care.
- Receive a copy of an understandable itemized bill and, if requested, to have the charges explained.
- Receive medical treatment or accommodations, regardless of race, national origin, religion, handicap or source of payment.
- Receive treatment for any emergency medical condition that will deteriorate from failure to provide treatment.
- Know if medical treatment is for purposes of experimental research and to give his or her consent or refusal to participate in such research.
- Express complaints regarding any violation of his or her rights..

## A Patient is Responsible For:

- Giving the health care provider accurate information about present complaints, past illnesses, hospitalizations, medications and any other information about his or her health.
- Reporting unexpected changes in his or her condition to the health care provider.
- Reporting to the health care provider whether he or she understands a planned course of action and what is expected of him or her.
- Following the treatment plan recommended by the health care provider.
- Keeping appointments and, when unable to do so, notifying the health care provider or facility.
- Making sure financial responsibilities are carried out.

- His or her actions if treatment is refused or if the patient does not follow the health care provider's instructions.
- Following health care facility conduct rules/regulations.

## Filing a Complaint

If you have a complaint against a hospital or ambulatory surgical center, call the Consumer Assistance Unit Health facility complaint hot line at 1-850-487-3183 or 1-888-419-3456 or write to the Agency for Health Care Administration, Consumer Assistance Unit, 2727 Mahan Drive, Tallahassee, Florida 32310. If you have a complaint against a physician, call the Medical Quality Assurance, Consumer Services office at 1-850-414-7209 or write to Agency for Health Care Administration, Medical Quality Assurance Consumer Services, 2727 Mahan Drive, Tallahassee, Florida 32310. Call toll free at 1-888-419-3456 to check the status of complaints.

## How To Find Pasadena Surgery Center

Pasadena Surgery Center is located between Central Avenue and First Avenue South, just east of 70th Street in St. Petersburg, Florida. The address is 6945 First Avenue South. The surgery center is on the south east side of the building.

### From Downtown St. Petersburg:

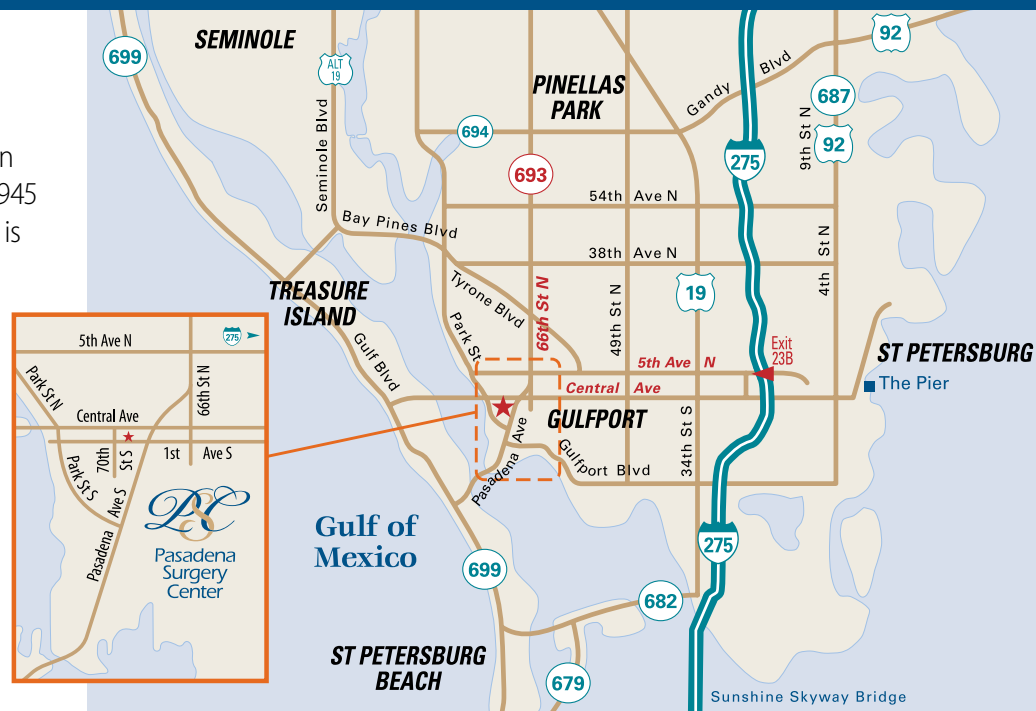
**Take Central Avenue to Pasadena Avenue and turn left. Travel one block and turn right on to First Avenue South. Pasadena Surgery Center is located approximately two blocks on the right.**

### From 66th Street North:

**Drive south on 66th Street. Follow the road that veers to the right which becomes Pasadena Avenue. Turn right on First Avenue South (one block past Central Avenue). Pasadena Surgery Center is located approximately two blocks on the right.**

### From Seminole:

**Take Seminole Boulevard to Bay Pines Boulevard. Turn right on Park Street. Travel south on Park Street and turn left on First Avenue South (one block south of Central Avenue). Travel approximately four blocks. Pasadena Surgery Center is on the left.**



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